

Date: March 23, 2020

A Letter to Our Valued Customers and Partners About the COVID-19

Dear valued customers and partners,

As the number of COVID-19 cases gradually increase, we understand that you may have been concerned with the potential risk of disruptions of job orders due to the pandemic virus.

At GAMI Air Conditioners Manufacturing Company, we are committed to the safety and well-being of our employees, trade partners and everyone we work with. We want to assure all our partners that we have been following preventive measures such as intensity of sanitation, surgical facial masks distribution, provisions of sanitizers and alcohols, ensuring social distance are being implemented, conducting regular temperature checks to all our employees daily and we have implemented work from home remotely. We will continue to seek guidance from Abu Dhabi Public Health Center and World Health Organization.

Most of our projects are affected due to closing of borders, cargo suspensions, total lockdown, etc. GAMI apologize not to be able to fulfill the expectations and to miss the delivery date made with its own valued customers as the impact of COVID-19 globally disrupted supply chains all over the world. We however will keep you informed about our requirements as and when the situation improved.

Furthermore, our production facility will remain 100% operational until we believe it is unwise to do so.

We appreciate your understanding the adverse impacts of the COVID-19 on the execution of the projects.

As always, thank you for being a customer/partner and for your continued trust as we manage through this time together. Please feel free to contact anyone of our Team for questions or concerns you may have.

Sincerely,



Magdy Mekky

CEO

GAMI Air Conditioners Manufacturing Company LLC